



Air France Industries World's First MRO to Adopt ISO 26000

Paris, Amstelveen, 10 January, 2011 – Bureau Veritas Certification has renewed the Single and Global Certification for Air France Industries (AFI), including the new ISO 26000 Social Responsibility standard. Launching AFI as the world's first aviation maintenance company to adopt the new international standard.

Nine sets of guidelines covered. On 18 November 2010, Gilbert Labroye, Technical Vice-President of Bureau Veritas Certification, presented Franck Terner, Executive Vice President of AFI KLM E&M, with AFI 's new Single and Global Certification including the ISO 26000 Social Responsibility standard ("ISO SR"). The certification scope now includes nine major sets of guidelines in key areas such as Quality, Environmental Protection and Safety. Published in 150 countries, initiated 1 November 2010, ISO 26000 takes into account the application of Corporate Social Responsibility (CSR) principles in organizations. The evaluation was conducted in all the AFI facilities in France from 2 to 5 November 2010. By receiving this Certification, AFI is the world's first aviation maintenance organization to adopt this latest ISO standard.

Commitment rewarded. The extension of AFI's Single and Global Certification rewards the Group's long-standing commitment to CSR programs. It constitutes objective recognition for the company's hard work and initiatives in the areas of environmental protection and corporate social and economic responsibility, as well as AFI's strong territorial roots. Adoption of the ISO 26000 standard also demonstrated the MROs dedication to "green maintenance" – a genuinely standout asset benefiting all stakeholders, from customers to suppliers, employees, and local authorities.

Controlled program. "We are delighted to have successfully adopted this new standard," said Franck Terner. "We believe in Corporate Social Responsibility not only in our capacity as a responsible corporate citizen, but also because it represents a formidable governance tool. The skills it involves are highly shaping for a company like ours." Gilbert Labroye added "The evaluation we carried out showed that AFI has worked in a carefully controlled manner to structure and organize its Corporate Social Responsibility program."

About AFI KLM E&M

Air France Industries and KLM Engineering & Maintenance, which joined forces following the Air France KLM merger, are world-leading multi-product MRO (Maintenance, Repair, Overhaul) providers with a joint workforce of over 14,000, offering comprehensive technical support for airlines, ranging from engineering and line maintenance to engine overhaul, as well as the management, repair and supply of aircraft components, structured around a powerful logistics network. AFI KLM E&M supports more than 1,230 aircraft operated by 150 major international airlines.

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